

Clare Whitehouse Yoga

TERMS AND CONDITIONS FOR CLARE WITEHOUSE YOGA

Cancellation and refund policy

- All classes can be cancelled or transferred up to 8 hours before the class start time.
- If you wish to cancel or transfer a class, please contact Clare asap (no longer than 8 hours before class start time)
- After that time, it is up to the discretion of Clare to authorise refunds or transfers.
- If you book a class without pre-payment and do not turn up more than twice you will no longer be admitted without pre-payment.
- A monthly pass is for 4 weeks consecutive weeks use. Should you miss one or more weeks they cannot be carried over to a later date.
- CWY reserve the right to use discretion all of the above points.

Class Etiquette

- Please sign into an online class a minimum of 5 minutes prior to the class start time. However, we recommend that the first time you practice using the Zoom app you sign in 15 minutes before the class to become familiar with the system.
- If you attempt to join the class after it has started, you maybe refused entry and a refund or credit for your class will may not be allocated. If you arrive late for class CWY reserve the right to refuse entry.
- Please wear lose comfortable clothing.
- Shoes and socks must be removed for health and safety reasons. Grip socks are advised if you prefer to wear socks.
- Shoes, clothing, and bags must be left at the side of the room. Do not block doors or fire exits please.
- A risk assessment is carried out for each class venue used by CWY.
- All mobile phones must be turned off or turned to silent during the class.
- No photos can be taken during the class.
- Please bring your own yoga mat, blocks, bricks, straps, blanket, and any other equipment that you may need for practice.
- Please bring water to drink throughout the class.